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Contact : 0120-4293239,+91-9910095531

Package Code:TR269592

Price: **INR** 0(Price Per Person)

Almaty 4N5D Tour Package- Kazakhstan - 4 Nights / 5 Days

Cities Covered: >> Almaty



Package Highlights:

Dear Guest, Travbroād makes every effort to provide the best of the services and making the tour more pleasant and most memorable. We strive to and our endeavour to provide safe and secured tour without any frill and confusion between Travbroād and its tour Operator with the tourist. Please read and understand the booking conditions for your holiday tour packages before you book any of the tours. Please Note the price mentioned is per person and minimum booking of 2 persons.

Itinerary:

Day 1: Almaty:

ALMATY – WELCOMES YOU

Arrival in Almaty
Pickup from Airport and drop at Hotel
Free Time to Relax.
Dinner at Indian Restaurant
Transfer to Hotel at 10:30 PM
Free time – can explore night Life activities at you own.
Overnight at Hotel.

Day 2: Almaty:

WELCOME ALMATY CITY TOUR AND KOK-TOBE

Breakfast 07:00-10:00AM

10:30 AM Almaty city Tour with English speaking guide

You will know more about history and development of the southern capital of Kazakhstan and see its major attractions: Palace of President, Republic Square and Monument of Independence, and Astana Square, Panfilov Park, Abai Square and Palace of Republic, Presidential Park.

Lunch in Indian Restaurant at 13:00

14:30 PM Continue Almaty City Tour, Rakhat Chocolate Factory shop and Local Market Zilyoni -Bazar.

You can buy Chocolates from Rakhat Chocolate Factory shop; can buy Dry Fruits at cheap rates and some souvenirs from Zilyoni Bazar.

Proceed towards the tour of . It is a mountain which is the highest point of Almaty, Kazakhstan's largest city. There is a popular recreation area on top of the mountain. The mountain's height is 1100 meters above sea level. Kok-tobe is one of the main landmarks in the city, and it is popular among visitors and tourists to Almaty.

The Kok-Tobe recreational area has a variety of amusement park type attractions and restaurants. It is connected to downtown Almaty by a cable car line. The City Terminal is located near Hotel Kazakhstan. Also, there is a 372 meters tall TV Tower at the foot of the mountain. The tower can be seen from most parts of the city.

Free time to Relax a bit after a long walk.

Transfer for Dinner at Indian Restaurant at 20:30 PM

Transfer Back to Hotel at 10:30 PM

Free time – can explore night activities at you own

Overnight in hotel

Day 3: Almaty:

ALMATY- MEDOWS & CHIMBULAK

Breakfast 07:00-10:00AM

Transfer to excursion at 10:30 AM

This tour provides you the best opportunity to see the beautiful mountain surroundings of Almaty city. The first stop of the tour awaits you in the Medeo Gorge, where in the wonderful mountains of Trans-Ili Ala-Tau the largest high mountain skating rink in the world is located as well as the huge dam, protecting the city from destructive mudflows formed on the tops of the western Tien Shan. Next destination is Chimbulak ski resort (Cable Car Fee Included), located at an altitude of 2230 meters above sea level. It is very popular for its mild climate, large quantity of sunny days and snow through the winter and remarkable scenery of mountain ranges.

Packed Lunch to be given(Veg/Non veg Biryani + Raita)

Free time to Look Around

Transfer for Dinner at Indian Restaurant at 20:30

Transfer to Hotel at 10:30 PM

Free time – can explore night activities at you own

Overnight in hotel

Day 4: Almaty:

ALMATY – DAY FREE AT LEISURE

Breakfast 07:00-10:00AM

Day Free at leisure in Almaty

Day 5: Almaty:

GOODBYE ALMATY

Breakfast 07:00-10:00AM

Check-Out from Hotel @ 12:00 PM

Lunch in Indian Restaurant (To be provided as per flight schedule)

Free time to Look Around!!!!(Shopping at Mega mall on your own)

Drop to Almaty International Airport to board a flight to India.

Hotel Details :

Place	Hotel Type	Hotel Name
Almaty	5 Star Hotel	Rahat Palace Hotel Almaty

Transfer Details :

Transfer Name	Source City	Destination City	Vehicle Type	Vehicle Name
Private Car	Pick up- Almaty International Airport	Entire Tour - Drop-Almaty International Airport		

Inclusions :

- Economy Class Return Airfare on Air Astana Ex-Delhi (Delhi – Almaty – Delhi)
- 04 Nights' Accommodation in mentioned Hotel @ Almaty
- Daily Buffet Breakfast in the hotel
- 03 Lunch & 03 Dinners @ Almaty
- Complementary water bottles in Hotel Room & Coach
- Almaty city tour
- Kok-Tobe tour
- Meadows and Chimbulak tour
- Return Airport transfers on Seat-In-Coach Basis
- Professional English speaking escort guide from arrival to departure

Exclusions :

- **GST & TCS EXtra**
- Cost of foreign exchange for personal use
- Tips, Gratuities, Laundry, telephone, optional excursion
- Charges in the Hotel for any additional Services
- Any items or service not specified in the above inclusions.
- RT PCR Test charge (If Any)
- Overseas Travel Insurances (Strongly Recommended)

Cancellation Policy :

The following terms and conditions which hereinafter referred to as User Agreement is deemed to have been read carefully & accepted by the User before usage of any services through the website <https://www.travbroad.com/>.

The objective of the website is solely to assist customers in exploring travel information, ascertaining and accessing availability of travel-related goods and services, making valid online or offline reservations/ bookings or otherwise transacting business with travel suppliers, and matters incidental thereof.

1. The term “**User**” shall refer to the user who is browsing the site and deemed to be given his/her consent to the terms and conditions.
2. The term “**Travbroad**” shall refers to Travbroad Private Limited.
3. The term “**Website**” refers to <https://www.travbroad.com/> and all or any other sub domains hosted on the same URL, owned and monitored by Travbroad and is meant for the lawful usage by the users.
4. Both User and Travbroad are individually referred to as '**Party**' and collectively referred to as '**Parties**' to this User Agreement.
5. **Terms of Service** are the detailed out terms & conditions available on the website and applicable on various services or products expedited by Travbroad. The relevant Terms of Service applicable for the given product or service as booked by the User are binding on the User and the specific terms always prevail on the generic term.
6. **Eligibility**-As per the laws of land a person of sound mind and who is a major can only enter into an agreement and accordingly a person of 18 years of age and possessing legal authority to enter into a contract can only be the user of the website. Any user not agreeing to any part of this user agreement must not use the service of Travbroad or access the website of Travbroad.
7. All **Content** present on this site as well as the infrastructure used to provide such content and information are exclusive properties of Travbroad.
 - The software, text, graphics, video and audio used belong to Travbroad. No material from this site may be copied, modified, reproduced, uploaded, transmitted or posted in any form without prior written permission from Travbroad.
 - The User agree not to otherwise modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell or re-sell any information, software, products, or services obtained from or through this Website. Additionally, the User agrees NOT to:
 - i. Use this Website or its contents for any commercial purpose, and will not access or copy any information from this Site by any means without our written permission.
 - ii. Make any speculative, false, or fraudulent reservation.

iii. Violate the restrictions in any exclusion headers on this Website or bypass or circumvent other measures employed to prevent or limit access to this Website. The user also agrees not to deep-link to any portion of this Website for any purpose without our express written permission.

iv. The user also agrees not to frame/mirror or otherwise incorporate any part of this Website into any other website without our prior written authorization.

BOOKING, PAYMENT & CANCELLATION POLICY: -

1. Travbroad reserves the right to charge fees on account of service fee, facilitation fee or convenience fee for various services provided in addition to the booking as charged by the service providers. Further Travbroad reserves the right to levy any short and excess recovery owing to any technical or other reason and on non recovery of such charges, Travbroad reserves the right to cancel the booking.
2. Being a contract of back to back nature, the User must bear the Fare difference, Increase in Government duties, taxes, levy of new taxes which affects the cost of the service.
3. The User shall be fully adhere to the laws of land and liable for all charges, fees, duties, taxes, and assessments arising out of the use of the service, as per the applicable laws of the land.
4. All payments shall be made to the current account of Travbroad through various media as specified by Government of India and in no cases Travbroad asks any payment in personal name.
5. Refunds, if any, on cancelled bookings will always be processed to the respective account or the banking instrument (credit card, wallet etc.) from which payment was made for that booking.
6. Booking & Cancellation PAYMENTS: All Bookings are subject to advance payment of
 - a. 50% of total booking amount of land package cost, 25% before 30 days of departure and balance 25% before 20 days of departure.
 - b. 50% for Cruise and Visa
 - c. 100% for air fare & Visa
 - d. 100% of all category of bookings at the time of booking if the tour period falls during peak seasons X-mas, winter vacation, dussehera holidays, diwali holidays and other holidays, long weekends of continuous holiday periods of 3 days and more. Balance Payment for all the bookings shall not exceed 20 days before date of departure.
 - e. Management personnel hold the right to decide upon the amount to be paid as advance payment, based on the nature of the service & the time left for the commencement of the service.

In the event of cancellation of tour / travel services by the customer/tourist/guest due to any avoidable / unavoidable reason/s we must be notified of the same in writing. Cancellation charges will be effective from the date we receive advice from tourist/guest/customer in writing, and cancellation charges would be as follows:

1. General Cancellation Policy:-
 - a. 60 days prior to arrival: 10% of the Tour / service cost
 - b. 45 days prior to arrival: 25% of the Tour / service cost
 - c. 15 days prior to arrival: 50% of the Tour / service cost

d. 07 days prior to arrival or no show: 100% of the Tour / service cost

2. **Overriding Cancellation Policy for Maldives:-**

If the Cancellation Policy specified by the hotel or the DMC is having lesser cancellation period / tenure than our policy as specified in clause 1 supra, then the hotel cancellation policy or the DMC policy will override our policy.

3. **FLIGHT & Cruise cancelation Policy is applicable on back to back contract basis and accordingly the cancelation policy applicable to Travbroad by the airlines or cruise liners is applicable to the customers of Travbroad.**

4. **Refund for hotel payment will follow the hotel's cancellation policy**

5. **Train tickets cancellations will follow the Railway's policy**

6. **Flight tickets & Cruise cancellations will follow the airlines & Cruise line company policy.**

7. **Please note that after the finalization of the Tour/ service Cost, if there are any Hike in entrance fees of monuments / museums, Taxes, fuel cost or guide charges – by Govt of India, the same would be charged as extra.**

FLIGHT TICKETS: -

Contract of Service is always between the Airline and the User and The airline tickets available through the Website are subject to the terms & conditions of the concerned airline, including but not limited to cancellation and refund policies of the specific Airline.

HOTELS: -

Travbroad being the facilitator of service and providing the platform for the hotel booking and the policies of the hotel is directly applicable on the user. Right to admission is the sole discretion of the Hotel and Travbroad has no say on the same.

USER RESPONSIBILITY: -

1. It is hereby advised that the Users must check the explanation, depiction or description of the offered products or services, as the case may be, with utmost care before proceeding for any booking whether booked for himself or any other person. On confirmation, the User(s) agree to be bound by all the conditions as contained in booking confirmation or as laid out in the confirmed booking voucher and if booked on behalf of some other person, it shall be presumed the user(s) duly explained the terms of contract to the other person.

International bookings are subject to Visa requirements including but not limited to transit visa, OK TO BOARD which are to be obtained by the User as per the requirement of their travel bookings and the requirements of the countries the User intends to visit or transit through.

Travbroad is not responsible for any issues, including inability to travel, arising out of such visa requirements and is also not liable to refund any amount to the User for being unable to utilize the booking due to absence or denial of visa, irrespective whether or not the User has availed the Travbroad visa assistance services. Refund, if any, will be as per the applicable terms of booking and cancellation policy.

INDEMNIFICATION: -

Travbroad may add, change or remove any part of these Terms and Conditions at any time, without notice and the same will apply as soon as they are posted. By continuing to use this Site after any changes are posted, you are indicating your acceptance of those changes. Travbroad may add, change, discontinue, remove or suspend any content posted on this Site, including features and specifications of products and services described or depicted on the Site, temporarily or permanently, at any time, without notice and without liability.

Travbroad reserves the right to undertake any necessary action to ensure the safety and security of our systems and may take various steps to verify and confirm the authenticity of the User or his selection. Additional terms and conditions may apply based on the supplier of the services/ offers selected or used by the User. The User agrees to abide by these terms and conditions of the supplier regarding the availability, use of service and any other matters as is specified in every package/ offer.

Travbroad shall be under no liability whatsoever in respect of any loss or damage arising directly or indirectly out of the decline of authorization for any Transaction, on Account of the Cardholder having exceeded the present limit mutually agreed by us with our acquiring bank from time to time.

Travbroad shall not be held responsible for the wrongful acts of the user and the user shall be solely responsible for any breach of any country specific laws.

Limitation of Liability and Disclaimer:

The information, software, products, and services published on this website may include inaccuracies or errors. Travbroad does not guarantee the accuracy of, and disclaims all liability for any errors or other inaccuracies relating to the information, pictures or descriptions provided by the respective suppliers. In addition, Travbroad reserves the right to correct any errors on our Site.

The user releases and discharges, Travbroad, it's officers, agents and employees from any and all liabilities which he or she may sustain on account of or arising out of any tour, means of transportation or other services. The carriers, hotels and other suppliers providing travel or other services on this website are independent contractors and not agents or employees of Travbroad and hence Travbroad will not be liable for the acts, errors, omissions, breaches, representations, warranties or negligence of any such suppliers or for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which are beyond our control, or which are not preventable by reasonable diligence on our part including, but not limited to war, civil disturbance, fire, floods, unusually severe weather, acts of God, acts of Government or of any other authorities etc.

FORCE MAJEURE

Under any un exceptional circumstances like act of God, pandemic, an epidemic, labor unrest, insolvency, war business exigencies, government decisions, terrorist activity, any operational and technical issues, route and flight cancellations etc. or any other reason which are beyond the control of Travbroad and / or the Service Providers assigned by Travbroad to execute the

confirmed bookings, Travbroad being the facilitator will make its best efforts to provide similar alternative to the User or refund the booking amount after deducting applicable service charges, if supported and refunded by that respective service operators. The User agrees that Travbroad being merely a facilitator of the services and products booked, cannot be held responsible for any such Force Majeure circumstance. The User has to contact the Service Provider directly for any further resolutions and refunds.

The User agrees that in the event of non-confirmation of booking due to any technical reasons (like network downtime, disconnection with third party platforms such as payment gateways, banks etc.) or any other similar failures, Travbroad's obligation shall be limited refunding the booking amount, if any, received from the customer. Such refund shall completely discharge Travbroad from all liabilities with respect to that transaction. Additional liabilities, if any, shall be borne by the User.

In no event shall Travbroad and be liable for any direct, indirect, punitive, incidental, special or consequential damages, and any other damages like damages for loss of use, data or profits, arising out of or in any way connected with the use or performance of the Website or any other Sales Channel.

JURISDICTION:-

These terms and conditions are governed by the laws of India and are subject to the jurisdiction of the Courts of Uttar Pradesh city only.

Important Notes:

Please Note: There might be changes to the above mentioned Itinerary however, smaller might be but it will be aimed to enhance and optimize your experience with us.

Note: All tour/Transfers/Hotel will be subject to availability at the time of confirmation.

Important Notes:

- ROE will be applicable as per final day of payment.
- The above is just a quote no reservation has been made as of now.
- Prices are Dynamic.
- If any increase in govt taxes comes into existence that will be applicable too.
- Any increase in Visa fees and insurance will be borne by the customer.
- T&C apply
- A person between 2 - 12 years of age on the entire tour will be considered as a child and below 2 years will be considered an Infant. For child and Infant pricing please contact the sales officer. As a 3rd

person in a triple room, most hotels use rollaway beds and room size may be the same as the double room.

- Tours will operate subject to all Government regulations
- Usually the check-in time is 15:00 Hrs and the check-out time is 11:00 Hrs but it can vary depending upon the hotel policy.

-Rooms & Rates are subject to availability at the time of booking.

- In case any member of the group tests positive for COVID-19, customers will need to unconditionally abide, adhere and comply solely at your costs and expenses to all laws, rules, notifications, Travel advisories, guidelines, directives and communications issued from time to time by all or any Governments, Authorities, Ministries, Departments, Local Bodies in India or Abroad, related to your tour to the foreign destination and/or on your return from the tour to your home destination in India or Abroad including but not limited to Covid-19 Protocols on quarantine, vaccinations etc. or in connection with any other Pandemic, epidemic, disease, condition etc., which may be communicated by all or any Governments, Authorities, Ministries,
- Land surcharges applicable on certain departure dates which will be notified
- As per RBI new guidelines, PAN card copy for all guest(s) is mandatory for International travel
- For any issues or reschedule of any grievances, passenger's / end customers should approach their Travel agent only from where they have booked their tour
- Any disputes and claims are subject to exclusive jurisdiction of Delhi High Court at Delhi
- TRAVBROAD reserves the right to claim from the passengers, any additional expenses incurred due to delay or changes in the schedule of trains, flights, coach, cruise or other services TRAVBROAD reserves the right to change any itinerary for operational reasons and reasons beyond the control of DOOK TRAVELS due to Force Majeure related to weather conditions, strike, etc.
- TRAVBROAD shall not accept any liability or responsibility for any damages, loss, injury, accident, death, delay, breakdown or irregularity, which may occur during the tour, due to weather conditions, strikes, war, quarantine and or any other cause whatsoever and all such loss or expenses must be borne by the passenger
- Tours are operated subject to Reserve Bank of India / Government of India regulations

Covid Updates

In view of the COVID-19 situation, different country/state governments have laid out their respective protocols for passengers coming to their Country/state as visitors/tourists.

- Before you travel, make sure to read and understand the complete guidelines of the country/state you are travelling to, especially whether there is a mandatory requirement for RT-PCR test, related requirements and acceptance of vaccines.
- Kindly verify your vaccine, vaccine doses, vaccination certificates, dates of vaccination and their acceptance at the visiting country/state before you travel.
- RT-PCR before return for children above 5 is required so kindly get the same done.

- Air Suvidha Self Declaration Form to be mandatorily filled by all passengers arriving in India. Visit the website: <https://www.newdelhiairport.in/> enter all details on the Air Suvidha portal <https://www.newdelhiairport.in/airsuvidha/apho-registration>
- Passengers are advised to check the latest guidelines from the state APHOs or the airlines concerned before starting their journey.
- All customers including children and infants shall be mandatorily required to submit a self-health declaration form on Air Suvidha Portal.
- All customers including children and infants shall be required to be in possession of a physical or digital copy of the acknowledgement of their self-health declaration form submitted on the Air Suvidha Portal along with their RT-PCR report or vaccination certificate failing which they can be denied boarding at the origin station.
- All customers including children and infants shall be required to upload RT-PCR negative report of the test conducted within 72 hours of undertaking their journey on the Air Suvidha Portal.
- All customers including children and infants are required to submit an online declaration with respect to the authenticity of the report and to abide by the decision of the government authority to undergo home quarantine/self-health monitoring for 14 days or as warranted.
- for more details and further guidelines kindly refer to the notification dated Dated the 10th February 2022 issued by Government of India Ministry of Health and Family Welfare.
- All travellers kindly note that on arrival at their destination, the traveling passengers will have to adhere to such health protocols as are prescribed by the destination country. Official Govt websites must be visited to ascertain the same.
- Though various Governments' Advisories have been provided herein, Still Users are advised to surf the Destination Government URL/ Website for the latest instructions on the Covid-19 pandemic and Covid appropriate behaviour.

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